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Client Information

Our aim is to provide our clients with a range of quality used furniture, enabling them to provide themselves with a comfortable, safe and sustainable home environment.

Please note the following information which we hope will help make your visit worthwhile

- The quality, price and volume of our stock fluctuates dependent on what is donated to us, however we will normally have a good range of furniture available for viewing
- **We have no facility to accept cheques or card payments, therefore please can you ensure you have enough CASH to pay for your goods**
- Please take into account the size of the furniture when buying – will these items fit through your door or go up your staircase? This is particularly important with upper storey flats
- Deliveries to Merton & Sutton boroughs are provided free of charge in either a morning slot (9:30am – 12:30pm) or an afternoon slot (1:30pm – 4:30pm) on a date agreed with you during your viewing

Please also note the following conditions of sale

- Due to the nature of the goods they will not be in perfect condition, all items are therefore sold as seen. We regret that unless there are exceptional circumstances we are unable to provide refunds
- If you are not present at the appointed delivery time and the delivery can not be made we will charge £20 for a subsequent delivery
- Your furniture will be delivered by volunteers, supervised by a paid member of staff

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